



Electric Vehicle Buyer Guide: **Polestar 2 Checklist**

(A) Pre-pickup items

- Check all of paperwork for the correct name and address for all buyers.
- Confirm the actual vehicle's VIN matches all of your paperwork.
- Verify that the vehicle's body color, interior, options, and wheels match what you configured.
- Bring proof of down payment having been made if sent before, and the final payment, if required.
- Bring a printed insurance card if possible, if not, bring a digital copy.
- Call pickup location to confirm vehicle is on-site (no delay in shipping).
- Download the Polestar App.
- Check for any outstanding recalls [Here](#)

(B) Exterior inspection

- Inspect body exterior paint for defects.
- Inspect under the car for signs of damage or scratches from test drives or transport.
- Check along all body panels for gaps or misalignment, especially the hatch gap, front trunk alignment and general fender gaps.
- Inspect all glass. It should look clear with no damage.
- Check for proper windshield trim installation.
- Check for discoloration / rainbow hue of surrounding trim.
- Test all doors to ensure they open and close easily.
- Test opening and closing of the hatch with auto-close button, if applicable.
- Confirm the charge port can be opened from the outside with the vehicle unlocked.
- If equipped, check edges of the spoiler for any signs of separation from the body.
- Check all exterior lights and cameras for condensation.
- Inspect all-weather seals around door gaps and windows for damage and fitment.
- Confirm the correct number of key cards/keys come with the vehicle.



- Test unlocking and locking of vehicle the key cards/keys.

(C) In the driver's seat

- Verify the vehicle is charged at 80%+ (if required for travel to home destination).
- Set driver profile and seat memory system.
- Check for any error messages on the display screen.
- Confirm any pending software is downloaded.
- Try navigating to a set location to confirm navigation is completely loaded.
- Test wireless phone charger. You may need to remove your phone case.
- Check each window operation for speed and any noises.
- Make sure heat and air conditioning work at full power. Be sure to move air vents all around and follow the airflow to confirm proper function.
- Make sure heated seats / steering wheels are working.
- Test the sound system to ensure all speakers are working, including the amplifier if equipped.
- Adjust the vehicle your steering wheel and mirror adjustments. Confirm that both are working and have full movement.
- Test vehicle's horn.
- Check windshield for distorted view. Try this from the drivers and passenger's seat.
- Test the windshield wipers.
- Test the rearview camera and blind spot cameras.
- Test the turn signals.
- Check side mirrors folding and positioning operation.
- Check sun-visor operation and mirror condition.
- Check the rearview mirror for clarity.
- Confirm the keycards/keys start the vehicle.
- Check the glovebox for fitment and opening/closing.
- Confirm that you can open and close the front trunk and hatch.
- Test voice command, if equipped.

(D) Interior inspection

- Inspect interior upholstery and all surfaces for damage or issues with build.



- Check the windshield and windows for cracks, chips or distortion.
- Check all seat belts for proper operation and condition.
- Check seats for noises and all directions of adjustment.
- Check that the rear seats fold-down properly and pull up normally.

(E) Connectivity inspection

- Test power in USB ports
- Check DC receptacle(s) have power, if equipped..
- Pair your smartphone to your vehicle via Bluetooth.
- Confirm that you can connect to the local center's WiFi.

(F) Lighting inspection

- Check vanity mirror lights and front lights.
- Check dome light.
- Check all door lights.
- Check glovebox operation including light.
- Check trunk lights.
- Check headlights (low & high beam).
- Check front and rear turn signal lights.
- Check brake lights.

(G) Inspect charging ability

- Check that the charge port door opens and latches correctly.
- Check charge port indicator light.
- Test charger on site.
- Test at level 2 and level 3 charger, if available.

(H) App setup and final items

- Sync Polestar App to the vehicle.
- Verify any additional items that were specified as being included with purchase.



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- Mobile charger
- Floor mats
- Adapters

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