



## Electric Vehicle Buyer Guide: **Mercedes-Benz EQE Checklist**

### **(A) Pre-pickup items**

- Check all dealership paperwork for the correct name and address for all buyers.
- Confirm the actual vehicle's VIN matches all of your paperwork.
- Verify that the vehicle's body color, interior, options, and wheels match what you configured.
- Bring proof of down payment having been made if sent before, and the final payment, if required.
- Bring a printed insurance card if possible, if not, bring a digital copy.
- Download the Mercedes Me App.

### **(B) Exterior inspection**

- Inspect body exterior paint for defects.
- Inspect under the car for signs of damage or scratches from test drives or transport.
- Check along all body panels for gaps or misalignment, especially the trunk gap, charge port door, passenger side door / quarter panel alignment.
- Inspect wheel rims for damage, and all 4-valve stem covers on tires.
- Inspect all glass. It should look clear with no damage.
- Check for proper windshield trim installation.
- Test all doors to ensure they open and close easily.
- Check all exterior lights for condensation.
- Inspect the all-weather seals around door gaps and windows for damage and fitment.
- Test opening hatch and unlocking doors with key fob.

### **(C) In the driver's seat**

- Verify the vehicle is charged to 100% (if required for travel to home destination).
- Set driver profile and seat memory system.



- Check for any error messages on the display screen.
- Make sure the latest system software updates are installed by checking for updates on the system screen.
- Test wireless phone charger.
- Check each window operation for speed and any noises.
- Make sure heat and air conditioning work at full power.
- Make sure heated/ventilated seats work.
- Test the sound system to ensure all speakers are working, especially the amp.
- Test steering wheel repositioning.
- Test vehicle's horn.
- Check windshield for distorted view.
- Test the windshield wipers.
- Test the rearview camera.
- Check side mirrors folding and positioning operation.
- Check sun-visor operation and mirror condition.
- Check the rearview mirror for clarity.
- Test navigation and voice command.

## **(D) Interior inspection**

- Inspect interior upholstery and all surfaces for damage or issues with build.
- Check the windshield and windows for cracks, chips or distortion.
- Check all seat belts for proper operation and condition.
- Check seats for noises- check all directions of adjustment.
- Check that the rear seats fold-down properly.
- Test back seat to ensure it is securely attached by pulling upwards.

## **(E) Connectivity inspection**

- Test connectivity in USB ports- there are 2 USB-Cs in the front of the car and 2 USB-Cs in the rear passenger area.
- Test connectivity of wireless phone charger.
- Test music streaming & phone streaming work.
- Test key fobs operation.



- Pair your smartphone to your vehicle via Bluetooth.

## **(F) Lighting inspection**

- Check vanity mirror lights and front lights.
- Check dome light.
- Inspect/check all door lights, including latch and window button.
- Steering wheel control lights.
- Check glovebox operation including light.
- Trunk lights.
- Headlights (low & high beam).
- Front and rear turn signal lights.
- Brake lights.

## **(G) Inspect charging ability**

- Check that the charge port door opens and latches correctly.
- Check charge port indicator light.
- Test charger on site.
- Test at Level 2 and level 3 charger, if available.

## **(H) App setup and final items**

- Sync the Mercedes Me App to the vehicle.
- If more than one driver, add them to driver profile on the app and on the vehicle.
- Verify any additional items that were specified as being included with purchase.

*Disclaimer: Electric Vehicle Buyer Guides provided by EV Universe are for educational purposes only and do not constitute advice on the acceptability, performance, pricing or any other factor of the purchasing experience of a vehicle.*